

Fawwaz Azman

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EXPERIENCE

Cognizant — Global Service Desk, Process Executive

FEBRUARY 2023 - CURRENT TIME

Communicated with and offered technical support to retail and enterprise users in Japan, America, India and other countries. Issues were related to our client's (Nike's) apps and services received over multiple channels. Created tickets in Japanese and English for documentation.

Max Fashion — Retail, Sales Assistant

OCTOBER 2022 - DECEMBER 2022

Customer service, up keeping the store's image by keeping it tidy. Also handled transactions via cash register, receiving and sorting of stocks as well as daily accounting of store money.

OLM Asia — 2D Animator, Inbetweenner

FEBRUARY 2022 - AUGUST 2022

Drew inbetween frames for in-house and outsourced projects for TV animation series, PVs and MVs, and animated movies. Some projects include titles such as Pokemon, Komi Can't Communicate, and One Piece Film RED. Digital files are organized as per client demands before being sent.

Bayi LLC; Malaysia, (Remote) — Contracted Translator

JULY 2021 - SEPTEMBER 2021

Translated Japanese dialogue from anime such as "Hell Girl: Fourth Twilight", "Angel Beats!", "Darker Than Black: Gemini of The Meteor", etc. to English and used Aegisubs to time subtitles. Deliverables are sent to streaming platform Bilibili.

Seven-Eleven; Kyoto, Japan — Part-time Employee

MARCH 2020 - MARCH 2021

Worked at the register, unboxing and shelving weekly as well as daily shipments of products and food. Serviced customers, simple cataloging and maintenance of store equipment.

SKILLS

Microsoft Word
Microsoft Powerpoint
Microsoft Excel Sheets
Adobe Photoshop
Clip Studio Paint
Autodesk MAYA
Aegisub
Service Now

LANGUAGES

Japanese -intermediately
fluent in speech and reading
English - Native level speech
and writing
Malay - Basic verbal
comprehension and writing

Freelance Illustration

JANUARY 2017 - PRESENT

Illustrated privately owned digital and traditional commission orders.

Artist Conventions, Malaysia — Self Publishing Creator

SEPTEMBER 2017 - DECEMBER 2017

Experienced in producing merchandise and involved in marketing and sales for Comic Fiesta Mini and Comic Fiesta.

EDUCATION

Kyoto Computer Gakuin, Japan — *Diploma*

APRIL 2019 - APRIL 2021

Graduated from an anime and manga illustration course.

Kyoto Japanese Language Training Centre, Japan — *JLPT N3*

APRIL 2018 - APRIL 2019

Intensive course for the JLPT N3. Covered content until N2.

International General Certificate of Secondary Education, Malaysia — *O Level, Highschool Certificate*

SEPTEMBER 2016 - JUNE 2017

IGCSE as a private candidate.

PROJECTS

不死蝶(Fushichou) — *Music Video Animation*

OCTOBER 2020 - MARCH 2021

Organized, planned, animated, an animation project as a final year project during further studies.

AWARDS AND CERTIFICATES

Piano ABRSM, Malaysia — Practical *Grade 5*

2009 - 2013

Piano ABRSM, Malaysia — Theory *Grade 5*

2009 - 2016

**Speech Contest and Public Speaking Workshop, Malaysia
—Certificate of Participation**

MAY 2015

**Tenby International Schools Ipoh Student Leadership
Development Programme, Malaysia —Certificate of
Participation**

NOVEMBER 2016